



Your Guide to Getting a Ride

in the Tampa Bay Region

2024 Edition

Published by: Hillsborough, Pasco & Pinellas Counties



Hillsborough TPO Transportation Planning Organization





Local Coordinating Boards



Hillsborough TPO Transportation Planning Organization

Hillsborough TPO 813-272-5940 601 E Kennedy Blvd, 18th Fl Tampa, Fl 33602 *tpo@plancom.org planhillsborough.org*



Pasco County MPO 727-847-8140 8731 Citizens Dr, Suite 320 New Port Richey, FI 34654 mpocomments@pascocountyfl.net pascocountyfl.net



Pinellas County MPO 727-464-8250 310 Court St. Clearwater, FI 33756 info@forwardpinellas.org forwardpinellas.org

Table of Contents

Introduction	.4
--------------	----

National & Statewide Services......5

Inter-City & Longer Trips Accessible Vehicle for Hire

Hillsborough County Services......9

Rides on Demand Bus Service Accessible Vehicles for Hire

Pasco County Services.....12

Bus Service Accessible Vehicles for Hire

Pinellas County Services.....14

Bus Service Taxi / Sedans for Hire Accessible Vehicles for Hire

Transportation for All of Us

The local coordinating boards (LCB) operating in Hillsborough, Pasco, and Pinellas Counties guide and coordinate transportation services with the goal of improving quality of life for those who are transportation disadvantaged, including the following:

- Children of high risk
- The elderly
- Those who have a physical and/or mental disabilities
- The economically disadvantaged

In addition, the Americans with Disabilities Act (ADA), passed in 1990, has greatly increased transportation options for people with disabilities. The law called for transportation service improvements, including the availability of paratransit service. ADA does not require a transit agency to meet all of the transportation needs of individuals; however, it does require that people with disabilities receive the same mass transportation service opportunities everyone else receives.



This brochure contains information about some of the services offered under the ADA and through each county's transportation disadvantaged program. Other regional options are available as well.

National & Statewide Services

Inter - City & Longer Trips



Amtrak amtrak.com



Accessibility info: 1-800-872-7245 (Nationwide passenger rail service)

Angel Flight Southeast 352-326-0761 angelflightse.org



Angel Flight Southeast is a

non-profit volunteer pilot organization involved in "public benefit flying". It provides a variety of services to the community, though it mainly focuses on arranging free air transportation by private aircraft to distant medical facilities when commercial service is not available, impractical, or simply not affordable.

> **Greyhound** TTY/TDD: **800-345-3109** Spanish: **800-531-5332** *greyhound.com*

Nationwide passenger service. Fares are

dependent on trip distance. A 5% reduced fare is available for seniors.

Hillsborough Service: 610 E. Polk St. Tampa, Fl. 33602 Tampa: 813-229-2174 Mon-Sun 5am-11:59pm

Pinellas Service: 3801 70th Ave N, Pinellas Park 5



National & Statewide Services

Inter-City & Longer Trips (continued)

Brightline

gobrightline.com/train-stations/fl



Brightline's new South Terminal at the Orlando International Airport (MCO) is a part of the company's Phase 2 expansion into Central Florida including a Tampa extension. Cost and services are based on the trip.

RedCoach 877-733-0724

redcoachusa.com 1211 N Marion St., Marion Transit Center Downtown Tampa

Offers trips to Tallahassee, Gainesville, Ocala, Naples, and Miami. Stops at Tampa International Airport, and the University of South Florida.

Accessible Vehicles for Hire

Mobility Works 813-616-3510 mobilityworks.com



Accessible van rentals. Price quotes available online or by calling.

Wheelchair Getaways

National: **866-224-1750** *accessiblevans.com* Hillsborough county call 888-848-9049, Pasco and Pinellas call 877-847-315. Accessible van rentals.

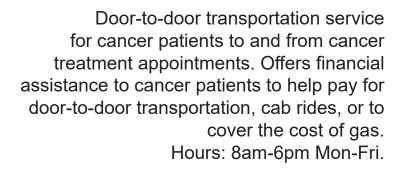
Wheelers Accessible Van Rentals

National: **1-800-456-1371** Price quotes: **1-800-795-5939** *wheelersvanrentals.com* Accessible van rentals. Operation Hours: Mon-Sat 8am-6pm



Regional Services

Rides on Demand American Cancer Society Lifeline Transportation Service 1-800-227-2345



Pinellas Suncoast Transit Authority Commuter Assistance Program 727-540-1900 psta.net

*TBARTA Commuter Assistance Program will be managed by PSTA, effective December 2023.

Accessible Vehicles for Hire

Wheelchair Transport Service 727-586-2811



merican

Available 7 days a week / 24 hours a day. On demand wheelchair and ambulatory service for individuals making medical, grocery, and other types of trips. Serves all 3 counties. Call for rates for each county.

Other Helpful Services

The Family Center for Deafness & Hearing Connection 727-501-2323 (voice/text) fcdpinellas.org Hours: 9am-5pm

Regional Services

Crisis Center of Tampa

Bay Dial 211 or visit crisiscenter.com



Information on a variety of social services is available, including two programs for veterans: Mission United and Florida Veteran's Support.

Area Agency on Aging & West Central Florida Area Agency

Elder Helpline (Pasco & Pinellas) 800-963-5337 Elder Helpline (Hillsborough) 800-963-5337 *agingcarefl.org*

The Area Agency on Aging and West Central Florida Area Agency is here to help you or your loved ones find needed services. Please call the Elder Helpline for information on available Aging Services programs.

Elder Affairs Florida

Elder Helpline **850-414-2001** elderaffairs.org/programs-services/ transportation/



Seniors enrolled in Alzheimer's Disease Initiative (ADI), Community Care for the Elderly (CCE), Home Care for the Elderly (HCE), Local Service Programs (LSP), or programs provided through the Older Americans Act (OAA) may be able to able to receive transportation services to or from community services and resources.

Hillsborough County

Rides on Demand Hillsborough County Sunshine Line 813-272-7272



bit.ly/HillsboroughCounty-SunshineLine

Door-to-door paratransit and HART bus passes for elderly, low income, and persons who are disabled or Hillsborough Healthcare clients. Available Mon-Fri from 8am-5pm.

One source for trips to non-Medicaid medical appointments and Hillsborough County Aging Services programs. Other trips are provided on a space-available basis. Reservations are required at least 2 business days in advance. Cost : Free





ADA services including HART link trips and door-to-door paratransit. Reservations are required at least one day in advance. Persons with physical, cognitive, emotional, visual, or other disabilities not qualified for HART's standard services may call to apply for an application and interview.

PARATRANSIT FARES - HARTPLUS

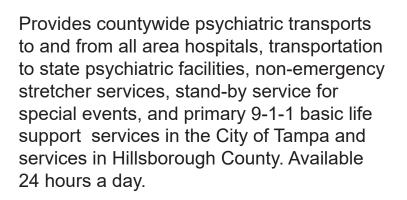
One way cash fare - \$4 10-Ride Farecard - \$40

Hillsborough County

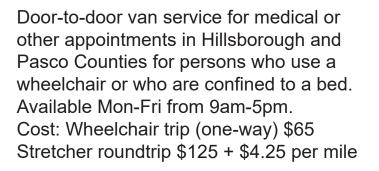
Accessible Vehicles for Hire

Trans

TransCare Medical Transportation Services 813-964-1594 press 1



American Medical Response Services 813-885-7722





Hillsborough County

Bus Service

Hillsborough Area Regional Transit

HART

813-254-4278 TDD: **813-626-9158** *gohart.org*

Hillsborough County bus service, Bikes on Buses, In-Town Trolleys, Flex routes, and the Historic Streetcar. HART fares vary depending on type of service and pass purchased. Visit the website or call for details. Discounts are available for youth, seniors, or persons who are disabled or covered by Medicare. HART vehicles comply with ADA's accessibility standards for wheelchairs and motorized scooters. Buses have public address systems to announce stops and lighted stop request signs.

HART offers a free **Travel Training Program** that gives step-by-step instructions on how to read bus schedules and use the bus system independently.

For more info, call 813-254-4278.

FARES: One day Unlimited Pass

- Local and Limited Express \$4
- Discount Local and Limited Express \$2
 - Express \$6
 - Discount Express \$3



Pasco County

Bus Service

GoPasco



Transit / Paratransit 727-834-3322 pascocountyfl.net/1077/Ride-the-Bus-Go-Pasco Bus schedules and routes vary. Cost: Regular \$1.50, 75¢ for reduced fare

GoPasco Paratransit 727-834-3322



Mon-Fri 5:30am-8pm Cost varies from free-\$3 depending on the program. Call a day in advance and must be a registered client.

MedFleet Medical Transportation 727-849-6849 MED.

medfleet.com



Available 7 days a week / 24 hours a day. Cost: Varies based on mode of transport and distance traveled. Please call for a quote and available discounts.

Sunset Medical Transport 813-629-6418 sunsetmedtransport.com



Available 7 days a week / 24 hours a day. Cost: Varies based on mode of transport and distance traveled. Please call for a quote and available discounts.

Pasco County

Accessible Vehicles for Hire

Wheelchair Stretcher Limo, Inc. 727-845-4454 wheelchairstretcherlimo.com/wheelchairtransportation/

Available Mon-Fri from 6am-6pm

Offers wheelchair service. Provides trips for medical, grocery, and pharmaceutical purposes. Prices vary based on trip.

Mobility Express 800-918-7433 mobilityexpress.com/parts-services



Available Mon-Fri 9am-6pm and Sat 10am-2pm. First certified wheelchair accessible vehicle dealers in all of Florida. Offers wheelchair service.



Bus Service Pinellas Suncoast Transit Authority (PSTA) 727-540-1900 Hearing Impaired TDD: 727-540-0603 *psta.net*



40 bus routes including Express and Connector services to Tampa. Trolley services (Suncoast Beach, Central Avenue, Clearwater and North Coastal). On-Demand (Direct Connect), ADA Paratransit and more to Tampa and the popular Suncoast Beach.

Regular fare: \$2.25 Flamingo fares card, Reduced Fare for seniors, disabled and youth: \$1.10. All PSTA Buses have front loading bike racks and are wheelchair accessible.

Clearwater Jolley Trolley 727-445-1200

clearwaterjolleytrolley.com



Trolley service for Clearwater Beach area. Mon-Sat Hours: 9:30am-6pm, Sun Hours: 10am-4pm Fares: Regular \$2.25, Reduced rate \$1.10 Unlimited Daily pass \$5, Reduce Rate \$2.50, interchangeable with PSTA & Suncoast Beach Trolley. Children 8 and younger free.

Suncoast Beach Trolley 727-540-1900





Trolley service connecting Clearwater and St. Pete Beach. Same fares and pass prices as PSTA.

Bus Service (continued)

St. Petersburg Looper Trolley





Trolley service in the downtown St. Petersburg area via the Downtown Looper and the Central Avenue Shuttle. Looper route hours: Mon-Fri 7am-10pm, Sat and Sun 8am-10pm. Runs every 15-20 minutes and are available 7 days a week.

Neighborly Care Network 727- 573-9444



EZ-Ride:

neighborly.org

Membership transportation service for people who are 65 and older and for people 55 and older who are disabled. Provides door-to-door transportation services Monday through Friday from 8am-5pm. Free of charge.

Other Transportation:

Neighborly Care Network also offers doorto-door transportation service to those who qualify to doctors' appointments, shopping, group activities, senior dining facilities, and adult daycare facilities. Call for qualification information and rates.

Agency for Healthcare Administration 727-552-2500

https://floridahealthfinder.gov/

Bus passes or door-to-door transportation service for medical appointments covered by Medicaid.



Pinellas County Transportation Disadvantaged Program 727-540-1900

psta.net/tdprogram.php



Bus passes or door-to-door transportation service for low-income persons to medical appointments, grocery stores, various other destinations for life sustaining services, and employment. Individuals able to access and ride a bus can qualify for either a 10 (non-consecutive) day bus fare for \$5/month, or a 31-day unlimited ride bus fare for \$11/month.

PSTA Access 727-540-1800

psta.net/programs/psta-access-paratransit/



Pinellas Suncoast Transit Authority offers this specialized transportation for qualified disabled passengers who are unable to use regular bus service. Call to request an application. Cost: PSTA Access Paratransit: \$4.50/trip; PSTA Access Mobility-on-Demand (MOD): \$3.50/trip

Taxis / Sedans for Hire

Clearwater Yellow Cab 727-799-2222

Available 7 days a week / 24 hours a day. Wheelchair accessible vans are available for individuals making any type of trip. Cost: \$3.00 for drop off, \$2.25 per mile, \$0.50 per minute wait time.

Independent Taxi Services 727-327-3444



Available 7 days a week / 24 hours a day. Call for rates and reservations.



United Taxi 727-777-7777

Available 7 days a week / 24 hours a day. Cost: \$3.00 for drop, \$2.25 per mile plus \$1.00 gas surcharge

PSTA partnering with United Taxi to provide free rides for the transportation disadvantaged. Contact PSTA (see page 17) to determine if you qualify.



BATS Taxi 727-367-3702

Available 7 days a week / 24 hours a day. Call for rates and reservations.

Accessible Vehicles for Hire

Wheelchair Transport Service 727-586-2811



Available 7 days a week / 24 hours a day. On demand wheelchair and ambulatory service for individuals making medical, grocery, and other types of trips. Cost: \$45 each way, \$90 round trip+ \$4 per mile.

MedFleet Medical Transportation 727-849-6849 www.medfleet.com

Available 7 days a week / 24 hours a day. Provides emergency and non-emergency ambulance, stretcher, and wheelchair transport. Call for prices.



Transportation Disadvantaged Helpline: 1-800-983-2435

Hearing & Speech Impaired: Call 711 Florida Relay System *www.dot.state.fl.us/ctd*

The Florida Legislature established the Florida Commission for the Transportation Disadvantaged (CTD) in 1989 to help to

ensure the availability of the efficient, cost effective and quality transportation services for persons who, due to a physical or mental disability, age or income,

Florida Commission for the



are transportation disadvantaged.

The MPOs representing Hillsborough, Pasco, and Pinellas Counties do not discriminate in any of their programs or services. Public participation is solicited without regard to race, color, national origin, sex, age, disability, family, or religious status.

Funding for this guide was obtained in part
through grants from the
Federal Transit AdministrationImage: Colspan="2">Colspan="2"Colspan="2">Colspan="2">Colspan="2"Colspan="2">Colspan="2"Colspan="2">Colspan="2"Cols

Hillsborough TPO



bit.ly/hillsboroughTD





bit.ly/PascoTD



bit.ly/pinellasTD

