

Annual Operations Report 2022/2023

Transportation Disadvantaged Program

Reporting Requirements

- CTC required to submit Annual Operations Report each year to Florida Commission for the Transportation Disadvantaged
- July 2022 – June 2023
- Includes trips provided by the CTC & agencies with coordination contracts with the CTC
 - 11 Non-Profit Agencies with Coordination Contracts
 - HART Paratransit service
 - Sunshine Line
 - Does NOT include Medicaid NET

Reporting Requirements

Annual Operations Report data used for

- CTD statewide report
- CTC evaluation

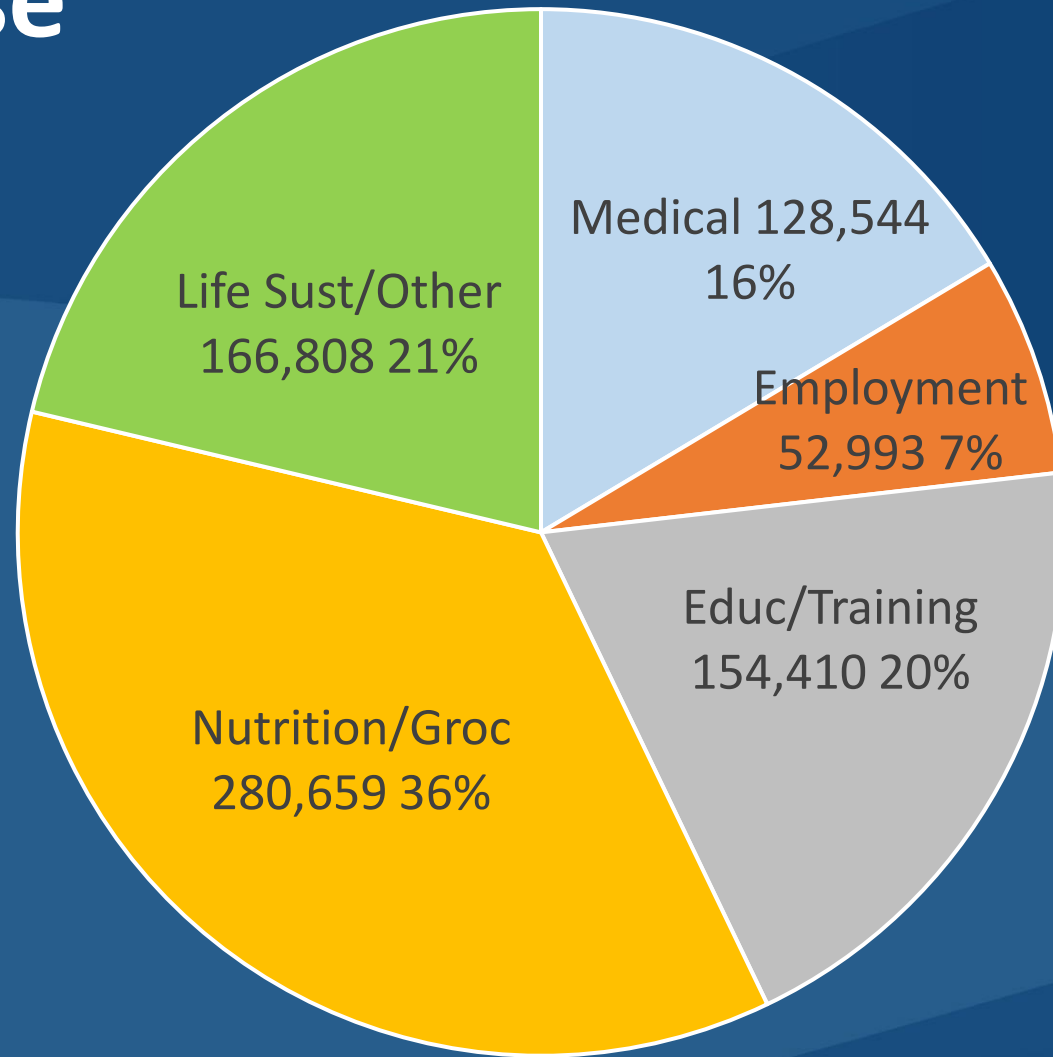
Driver shortage continues to limit service availability

Community outreach events continued to be limited or on-line only during 2022/2023

2022/2023 AOR

- 19,907 people transported (↑ 17%)
- 437,487 door to door trips (↑ 7%)
- 8,214 monthly bus passes (↑ 8%)
- 939 daily bus passes

Trip Purpose



All Trips



2022/2023 Resources

- 274 vehicles & 3,846,211 miles for door to door service
 - ↑ 434,733 miles or 13%
- 620 drivers (↑ 5%)
- \$21.19 million (↑\$1.8 m or 9.5%)
 - \$ 15.75 million local funds
 - \$ 27.05 average cost per trip (bus and door to door) (↓ 2%)

Recommended Action

- A motion requesting that the Chairman certify that the TDCB has reviewed the report and the Planning Agency has received a copy.

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